

Yorkshire Housing Role Profile

Job title:	Cleaner	Leader of others:	No
Reports to:	Extra Care Scheme Manager	Contract type:	Fixed Base
Business area:	Customer Success; Customer Service Delivery ; Schemes	Car allowance:	No
Budget holder:	No	DBS required:	Yes

Job purpose

To undertake the cleaning of designated communal areas to ensure they are kept in a clean and hygienic condition.

Key responsibilities

- Undertake the regular cleaning of internal and external communal areas, as directed by the Scheme Manager and in accordance with the Scheme Specific schedule
- Inform the Scheme Manager of cleaning material requirements to ensure an adequate supply is kept on the scheme
- Adhere to relevant health and safety requirements whilst carrying out cleaning work to ensure safety of staff, residents and members of the public.

What you'll bring to the role

The main things:

- Reasonable standard of literacy and numeracy
- Good motivational skills
- Good team working/team leading skills
- Keen attention to detail
- Ability to follow instructions both written and verbal
- Willing to undertake any training required to fulfil this role
- Good level of general health and physical fitness appropriate to the requirements of the post
- An appreciation of, and commitment to, equal opportunities in all aspects of the Group's activities
- Eagerness to develop own skills and adapt to change
- Personal values and approach that align with YH's values
- Ability to work flexibly in line with Hub, Home and Roam principles
- An understanding of Equality, Diversity and Inclusivity and how this is applied through our service to customers and colleagues.

It would be a bonus if you have:

- Previous experience of working as a cleaner
- Knowledge of C.O.S.H.H regulations

Our values:

Our values describe what matters most to us, and what our colleagues should expect from each other. We're all expected to show how we support and live up to these values in our work.

Create trust • Do the right thing, not the easy thing • Be honest and open • Do what you say
Be curious • Think differently • Ask questions • Keep learning

Make it happen • Own it • Do it • Be empowered

Achieve impact • Do things that matter • Deliver results • Show pride and passion

Have fun • Enjoy work • Be yourself • Stay connected

We want colleagues to feel free to be themselves - so we're all responsible for making sure we promote a culture of equality, diversity and inclusion. And, as you'd expect, we're responsible for our own health and safety, following our policies and doing any training needed for our roles.

Date Role Profile last reviewed:

April 2024