



Yorkshire Housing Role Profile

Job title:	Gas Apprentice	Leader of others:	No
Reports to:	Gas Team Leader	Contract type:	Fixed term
Business Area	Homes and Places	Budget holder?	No

Job purpose

The post holder will join our teams repairing and servicing gas boilers and heating systems in accordance with Gas Safety regulations and Yorkshire Housings policies and procedures.

The post holder will be responsible for providing amazing customer service at all times to our customers, and understand their responsibility in being a customer facing operative and an ambassador for the organisation. This role will also work closely with the compliance team in ensuring work is undertaken safely, and ensuring best safety practice is adhered to at all times.

Working as part of a team, you'll learn from your peers and attend college, undertaking exams and coursework, strengthening your skills to gain your Gas Level 3 qualification and to learn and grow to become a qualified gas engineer.

Key responsibilities

- Supporting day to day gas boiler, cylinders and heating system repairs in Yorkshire Housing properties
- Getting stuck in with helping installation of new heating systems including gas using a variety of materials and techniques to maximize your learning
- Complete routine checks and servicing of all types of heating systems
- Provide excellent customer service - we expect you to treat customers with respect, kindness and a friendly face
- Work effectively in your own team and with other teams across Yorkshire Housing
- Carry out work to the highest standards and comply with our health and safety regulations
- Responsible for producing accurate and timely information/records on the work you've completed

What you'll bring to the role

The main things:

- GCSE Grade C/Level 4 or above in Maths, English and Science
- A passion for learning, and growing your career in Gas
- Good practical skills with a methodical approach to work
- Driven and self-motivated
- Passionate about doing the right thing, not the easy thing
- Ability to manage your own workload and meet deadlines
- Excellent teamwork skills
- Strong communication and interpersonal skills
- Eagerness to develop own skills and adapt to change

It would be a bonus if you have:

- A full UK driving license
- Have work experience in a similar role

Our values:

Our values describe what matters most to us, and what our colleagues should expect from each other. We're all expected to show how we support and live up to these values in our work.

Create trust • Do the right thing, not the easy thing • Be honest and open • Do what you say.

Be curious • Think differently • Ask questions • Keep learning.

Make it happen • Own it • Do it • Be empowered.

Achieve impact • Do things that matter • Deliver results • Show pride and passion.

Have fun • Enjoy work • Be yourself • Stay connected.

We want colleagues to feel free to be themselves - so we're all responsible for making sure we promote a culture of equality, diversity and inclusion. And, as you'd expect, we're responsible for our own health and safety, following our policies and doing any training needed for our roles.