

# Yorkshire Housing Role Profile

<b>Job title:</b>	Tree Operative	<b>Leader of others:</b>	No
<b>Reports to:</b>	Tree Team Lead	<b>Contract type:</b>	Mobile
<b>Business Area</b>	Places and Customer Experience	<b>Budget holder?</b>	No

## Job purpose

To undertake a wide range of arboriculture and tree maintenance tasks and duties including felling, pruning, lifting, reducing and planting trees as part of a small specialist team.

Climbing up trees, working at height, and using specialist climbing equipment and machinery will be required. So, working safely and in accordance with regulatory safe working practices is essential. Working to industry standards and ensure that safety is the top priority and that all risk assessments are carried out and in place to ensure the safety of self, colleagues, customers and members of the public.

## Key responsibilities

- Responsibility for carrying out required arboriculture and tree maintenance tasks across Yorkshire Housing's communities and property stock as required.
- Carry out tree work duties for YH customers as instructed and in accordance with relevant policy, including felling, pruning, lifting, reducing and planting of trees.
- Undertake works where you will be required to climb trees and structures and work at heights.
- The work will involve substantial physical effort including some lifting. The post holder will be expected to crouch, stretch and work in all weather conditions.
- Responsibility for the daily use, maintenance and accurate record keeping of all trees works equipment to include use of chainsaws, hand tools, stump grinders, wood chippers, cables and ropes, winches and climbing equipment in line with safe working practices, including wearing and maintenance of uniform and appropriate personal protective equipment (PPE) is worn at all times.
- To operate plant machinery and equipment in a safe manner and in accordance with safe working practices and that equipment complies with industry standards including LOLER regulations.
- Be responsible for the security, safe usage and appropriate care of all machinery, tools and equipment assigned.
- Load and unload the works vehicle in a safe manner and ensure all plant and equipment is transported safely.
- As necessary, drive and operate a range of specialist vehicles to provide efficient and effective logistical and operational support.
- Perform tasks in line with risk assessments and safe working practices and in line with instruction and guidance from the Tree Team Lead.
- Ability to undertake chipping / stump grinding activities and use pesticides as and where required.
- Responsible for undertaking arboricultural works in accordance with legislation especially in relation to working on or close to members of the public and highways.
- To proactively report and communicate all structural and other tree defects and work positively and collaboratively with all colleagues and managers in team and across YH, in order to deliver the right services in the right location adopting a first-time fix approach.
- Carry out all duties in accordance with all health, safety and welfare regulations and best practice, to include machinery use and COSHH.

- Work closely with our customers and engage with them positively using skills to resolve or report repairs while on site. Tasks will not be specified to fine detail and the post holder will be expected to use initiative, knowledge and have the ability to interpret procedures in light of the situation. Utilising and referring to the YH repairs policy and procedure at all times.
- Maintain and keep vehicles in good order and clean, along with advising management of any vehicle/equipment issues as appropriate.
- The post holder may be required to undertake a range of tree works and, in such instances, the appropriate training and qualifications will be obtained.
- Actively participate in YH's emergency out of hours service, being part of a rota and attending community-based emergency situations along with storm damaged trees.
- Eagerness to develop own skills and adapt to change.
- Personal values and approach that align with YH's values.
- An understanding of Equality, Diversity and Inclusivity and how this is applied through our service to customers, contractors and colleagues.
- Ability to work flexibly in line with Hub, Home and Roam principles, and undertake duties as instructed by management and including any duties appropriate with the role.

## What you'll bring to the role

### The main things:

- Holder of CS30/31, CS38/CS39, CS40/41 or equivalent qualification.
- Powered pole pruner certification.
- Experienced and confident using manually fed woodchipper.
- Experience and confidence of trailer and plant towing.
- Good standard of practical knowledge and skills in the areas of activity and previous experience in similar work.
- Thorough knowledge of all related H&S regulations and best practice to include safe use of machinery and PPE.
- Hold a valid full UK driving licence and be able to drive as required for the role.
- Ability to complete site reports, image collation and associated paperwork as required.
- Excellent communication and interpersonal skills, with the ability to manage expectations positively and adapt to changing situations when out in the field.
- Ability to take ownership of work required, work independently and collaboratively as part of a team.
- Willing to undertake any training and continuous professional development as required.

### It would be a bonus if you have:

- A recognised apprenticeship in horticultural, landscape maintenance, community based services.
- Experience undertaking duties relevant to the post.
- Experience of hard landscaping.
- Working knowledge of ecological and environment legislation and practices (bats, birds etc) and maybe legal designations TPO/ CON/ SSSI.
- Experience of driving vehicles up to 7.5 ton.
- Holder of a PA1/PA6 license.

### Our values:

Our values describe what matters most to us, and what our colleagues should expect from each other. We're all expected to show how we support and live up to these values in our work.

**Create trust** • Do the right thing, not the easy thing • Be honest and open • Do what you say.

**Be curious** • Think differently • Ask questions • Keep learning.

**Make it happen** • Own it • Do it • Be empowered.

**Achieve impact** • Do things that matter • Deliver results • Show pride and passion.

**Have fun** • Enjoy work • Be yourself • Stay connected.

We want colleagues to feel free to be themselves - so we're all responsible for making sure we promote a culture of equality, diversity and inclusion. And, as you'd expect, we're responsible for our own health and safety, following our policies and doing any training needed for our roles.