

Yorkshire Housing Role Profile

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| Job title: | Surveying Lead | Leader of others: | Yes |
| Reports to: | Head of Asset Strategy | Contract type: | Agile Homeworking |
| Business area: | Strategic Asset Management | Car allowance: | Yes |
| Budget holder: | Yes | DBS required: | Yes |

Job purpose

Provide positive leadership and management to make sure there is effective coordination of the programme covering; stock condition, energy performance certificates and projects by exception. Lead a team of surveyors and external partners to complete ambitious programmes of work. Responsible for data quality, performance and budget management and that the team is continuously improving and compliant with changes to regulation through a comprehensive training and development programme. It's essential that the surveying journey is agile and meets the needs and expectations of our customers. Explore the role that smart technology, environmental sensors and data from across the organisation can play to facilitate a preemptive surveying programme of the future.

Key responsibilities

- Deliver and manage a programme of circa 5,000 stock condition surveys per annum to dwellings and blocks.
- Manage external contractors/suppliers to undertake a limited programme of stock condition and EPC surveys. Inclusive of the procurement journey, contract management and administration.
- Ensure HHSRS hazards identified, logged and completed in a timely manner.
- Deliver EPC's to a range of internal teams; empty homes, sustainability and asset intelligence.
- Design a surveyor development matrix to ensure the team are skilled and equipped to deal with changes in regulation.
- Produce reports and performance information to inform future investment and decarbonisation programmes across the portfolio.
- Deliver surveying projects by exception when required.
- Ensure all surveying activities are designed and delivered around customer needs.
- Oversee the monitoring and provide support to customers where homes are monitored by smart technology and environment sensors.
- Provide support the to Asset Investment Manager in the collation and writing of specification documents and reports for decent homes delivery.
- Validate and quality check surveys before lodgement into the asset management system.
- Ensure survey forms are adequate and collecting the right information to inform future investment/decarbonisation programmes and regulatory requirements around stock condition and safety.

What you'll bring to the role

The main things:

- Experience and proven track record of undertaking stock condition surveys and energy performance certificates, including up to date DEA Assessor Qualification.
- Experience in surveying and reporting on a wide range of property archetypes.
- Ability to lead and inspire a remote team to meet challenging targets with customer obsession as a key driver.

- Provides a positive coaching approach by fostering a supportive and growth-oriented culture, guiding team members to develop their skills, overcome challenges, and reach their full potential.
- Excellent communication and interpersonal skills. Communicating confidently, effectively and empathetically with people.
- Ability to manage internal and external stakeholder relationships and partnership effectively to build positive relationships and accountability. Such as working with our in-house repairs and empty homes teams to external surveying contractors.
- The ability to challenge the norm and ensure continuous improvement across all areas of service delivery.
- A keen interest and knowledge in smart homes and the role sensors and data can play in providing a pre-emptive service to customers.
- Knowledge of regulatory requirements around decent homes compliance, Awaabs Law and Building Safety.
- Knowledge of the decent homes standard, building component lifecycles, building pathology, and the function of Asset Management Systems in preparing investment programmes.
- Competent in the use of Microsoft 365 suite and agile technologies. Able to mentor and train mentors in use of mobile technology.
- Hold a valid UK driving license and have full use of a vehicle for work to be able to visit colleagues on site as required.
- Eagerness to develop own skills and adapt to change.
- Personal values and approach that align with YH's values.
- Ability to work flexibly in line with Hub, Home and Roam principles.
- An understanding of Equality, Diversity and Inclusivity and how this is applied through our service to customers and colleagues.

It would be a bonus if you have:

- HNC in Construction or Surveying
- HHSRS Practitioners Qualification
- DEA Assessor
- Retrofit Advisor L3 or above
- Retrofit Assessor

Our values:

Our values describe what matters most to us, and what our colleagues should expect from each other. We're all expected to show how we support and live up to these values in our work.

Create trust • Do the right thing, not the easy thing • Be honest and open • Do what you say

Be curious • Think differently • Ask questions • Keep learning

Make it happen • Own it • Do it • Be empowered

Achieve impact • Do things that matter • Deliver results • Show pride and passion

Have fun • Enjoy work • Be yourself • Stay connected

We want colleagues to feel free to be themselves - so we're all responsible for making sure we promote a culture of equality, diversity and inclusion. And, as you'd expect, we're responsible for our own health and safety, following our policies and doing any training needed for our roles.

Date Role Profile last reviewed:

January 2025