

Yorkshire Housing Role Profile

Job title:	Apprentice Stock Condition Surveyor	Leader of others:	No
Reports to:	Surveying Lead	Contract type:	Agile
Business area:	Strategic Asset Management	Car allowance:	No
Budget holder:	No	DBS required:	Yes

Job purpose

As an apprentice surveyor you'll work alongside the team to undertake stock condition and energy performance certificate surveys to a range of dwellings and blocks across Yorkshire. You'll work alongside our surveying team, asset intelligence, investment delivery and sustainability teams to gain a rounded view of the sector, learn new and essential skills to be able to progress in your career.

Key responsibilities

- Complete Level 3 apprenticeship including level 3 qualification in Construction and the Built Environment.
- Be expected to attend college one day a week or block release and complete required assignments for qualification, along with any associated tests.
- Complete a Level 2 qualification in understanding domestic retrofit and work towards a Level 3 retrofit advisor qualification
- Support the team to complete stock condition surveys in a customer obsessed manner
- Support the team to complete energy performance certificate surveys and lodgements Plan, organise and liaise with customers for all surveyor appointments and visits
- Learn to identify, record and escalate HHSRS (housing health and safety rating system) hazards to keep customers safe
- Respond to data queries and provide customers with support where homes are monitored by smart technology and environmental sensors
- Develop and understanding of our asset management system, the decent homes standard and how are data plays a key role in compliance.
- There will be a requirement to meet at designated pick-up point/s to accompany on site visits
- As you can imagine, the above might not be all you'll be responsible for in role so you might be asked to take on some other key responsibilities if they're suitable for your role.

What you'll bring to the role

The main things:

- A minimum of 4 GCSEs at grade 4 or above including English and Sciences and GCSE Maths at grade 5
- A passion for construction, the built environment and sustainability
- A keen eye for data quality and take pride in your work
- Eagerness to develop own skills and adapt to change.
- Personal values and approach that align with YH's values
- Ability to work flexibly in line with Hub, Home and Roam principles.
- Passion for providing excellent frontline customer services

It would be a bonus if you have:	
<ul style="list-style-type: none"> • Work experience in a similar field • An understanding of Equality, Diversity and Inclusivity and how this is applied through our service to customers and colleagues. • Competent in the use of mobile technology, and Microsoft 365 • A valid UK driving license or working towards 	
Our values:	
<p>Our values describe what matters most to us, and what our colleagues should expect from each other. We're all expected to show how we support and live up to these values in our work.</p> <p>Create trust • Do the right thing, not the easy thing • Be honest and open • Do what you say Be curious • Think differently • Ask questions • Keep learning Make it happen • Own it • Do it • Be empowered Achieve impact • Do things that matter • Deliver results • Show pride and passion Have fun • Enjoy work • Be yourself • Stay connected</p> <p>We want colleagues to feel free to be themselves - so we're all responsible for making sure we promote a culture of equality, diversity and inclusion. And, as you'd expect, we're responsible for our own health and safety, following our policies and doing any training needed for our roles.</p>	
Date Role Profile last reviewed:	February 2025