**Yorkshire Housing Role Profile**

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| **Job title:** | Landscaper | **Leader of others:** | No |
| **Reports to:** | Environmental Services Team Leader | **Contract type:** | Mobile |
| **Business area:** | Places and Customer Engagement | **Car allowance:** | No |
| **Budget holder:** | No | **DBS required:** | No |

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| **Job purpose** |
| Work as part of a team to undertake a wide range of landscaping upgrades, empty homes gardening works and a range of site upgrades including soft and hard landscaping works.  The postholder will be responsible for working safely and in accordance with safe working practices and ensure that all plant, machinery and tools are used effectively. The postholder will work to industry standards and ensure that all steps are followed to ensure the safety of colleagues and members of the public. |

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| **Key responsibilities** |
| * Responsibility for carrying out a range of landscaping works, across Yorkshire Housing communities, and property stock as required. * Working positively as part of a team ensuring that all seasonal cuts, flower bed maintenance, control of weeds and renovation to grassed areas and all other associated grounds maintenance duties are carried out to the highest standards and within specified timescales. * Undertake chipping / stump grinding activities and use pesticides as and where required. * The work will require physical effort including some lifting, crouching, stretch, with structures/platforms, working at height and in all weather conditions. * The daily use, maintenance and record keeping of all materials and equipment in line with safe working practices, material and tool auditing records. * Ensure appropriate uniform and personal protective equipment (PPE) is worn at all times and all work is carried out in accordance with all health, safety and welfare regulations and best practice, to include machinery use and COSHH. * Perform tasks in line with risk assessments and safe working practices and in line with instruction and guidance from Team Leaders. * Ensure plant, machinery and tools are used in a safe manner and in accordance with safe working practices. * Responsible for the security, safe usage and appropriate care of all machinery, tools and equipment, including loading and unloading the works vehicle in a safe manner and transported safely. * As necessary, drive and operate a range of specialist vehicles to provide efficient and effective logistical and operational support. * Responsibility for the daily use and maintenance of all landscaping equipment to include a range of power tools and grounds maintenance equipment, undertaking daily check records as instructed by the Environmental Services Team Leader. * Carry out ground maintenance work for YH empty homes prior to reletting including adjoining external areas and outbuildings. * Carry out environmental, security and other routine work programs of repair and maintenance as prepared by both property and environmental services and other teams from across YH. * Carry out programs of repairs including fencing, joinery, block work and maintenance as prepared by both property and environmental services and other teams across YH. * Carrying out all community-based activities to include removal of debris and litter and acting as a reassuring presence to our customers and colleagues. * Undertake programs of training in relation to all environmental services activities. * Responsible for undertaking hard landscaping works in accordance with legislation especially in relation to working on or close to members of the public and highways. * Work collaboratively with all colleagues and managers in team and across YH, in order to deliver the right services in the right location adopting a first-time fix approach. * Work closely with our customers and engage with them positively using skills to resolve or report repairs while on site. Tasks will not be specified to fine detail and the post holder will be expected to use initiative, knowledge and have the ability to interpret procedures in light of the situation. Utilising and referring to the YH repairs policy and procedure at all times. * Maintain and keep vehicles in good order and clean, along with advising management of any vehicle/equipment issues as appropriate. * The post holder may be required to undertake appropriate training to assist the tree team and undertake a range of tree works. * Actively participate in YH’s emergency out of hours service, being part of a rota and attending community-based emergency situations along with storm damaged trees. * Eagerness to develop own skills and adapt to change. * Personal values and approach that align with YH’s values. * An understanding of Equality, Diversity and Inclusivity and how this is applied through our service to customers, contractors and colleagues. * Ability to work flexibly in line with Hub, Home and Roam principles, and undertake duties as instructed by management and including any duties appropriate with the role. |

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| **What you’ll bring to the role** |
| **The main things:** |
| * Landscaping experience with a proven track record for delivery of high-quality landscaping and grounds works to specification on time and to budget to a high standard. * Good standard of practical knowledge and skills in the areas of activity and previous experience in similar work. Including but not limited to brickwork, blockwork and pointing; including retaining walls, steps and terraces as well as fencing, decking, raised beds and timber constructions e.g. pergolas, sheds, bike stores, paving including block paving as well as turfing and seeding, bed preparation, weeding and mulching, wildflower prep and installation, planting, pruning and hedge cutting. * Ability to set out and complete works, including levels, from scale drawings. * Thorough knowledge of all related H&S regulations and best practice to include safe use of machinery and PPE. * Excellent time management and attention to detail, with a conscientious approach and taking pride in work undertaken. * Excellent communication and interpersonal skills, with the ability to manage expectations positively and adapt to changing situations when out in the field. * Hold a valid full UK driving licence and be able to drive on behalf of YH as required. * Experienced and competent digger and dumper operator (certified desirable). * Ability to read and interpret site reports, image collation and associated paperwork as required. * Eagerness to develop own skills and adapt to change. * Personal values and approach that align with YH’s values. * Ability to work flexibly in line with Hub, Home and Roam principles. * An understanding of Diversity and Inclusivity and how this is applied through our service to customers and colleagues. |
| **It would be a bonus if you have:** |
| * Recognised apprenticeship in horticultural, landscape maintenance, community-based services. * Experience of trailer, plant towing, planting and plant species knowledge. * Holder of CS30/31, CS38/CS39. * Holder of a PA1/PA6 license. |
| **Our values:** |
| Our values describe what matters most to us, and what our colleagues should expect from each other. We’re all expected to show how we support and live up to these values in our work.  **Create trust** • Do the right thing, not the easy thing • Be honest and open • Do what you say.  **Be curious** • Think differently • Ask questions • Keep learning.  **Make it happen** • Own it • Do it • Be empowered.  **Achieve impact** • Do things that matter • Deliver results • Show pride and passion.  **Have fun** • Enjoy work • Be yourself • Stay connected.  We want colleagues to feel free to be themselves - so we’re all responsible for making sure we promote a culture of equality, diversity and inclusion. And, as you’d expect, we’re responsible for our own health and safety, following our policies and doing any training needed for our roles. |

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| **Date Role Profile last reviewed:** | December 2024 |